Aditya M. Joshi, PMP, CSM

BS, MS (Computer Science)

Result-oriented TPM with experience working in large and small teams. I have built and scaled multiple products and teams by implementing high throughput processes and managing the entire SDLC for various parts of the company

EXPERIENCE

Flybits

Technical Product Manager

MARCH 2021 - PRESENT

- Being the only Technical PM in the company, I am the **go to person for** all things technology in the company
- Leading the entire platform development lifecycle from discovery of new features to releasing and maintaining them
- Working with current and prospective customers to deliver custom solutions that improve engagement with consumers in the banking sector by over 80%

American Express

Technical Program Manager

MARCH 2018 - MARCH 2021

- Evangelized, designed, and built an API platform and productionalized it in under 5 months. The platform is used by over **2500 developers** in the enterprise and serves more than **100 million customers worldwide**
- Managed a **program of 12+ engineers** to deliver quality products that have been **nominated for innovation awards** at the company
- Improved process efficiency by over 60% **automating tasks** that require repetitive manual work
- Developed **project schedules** and facilitated **OKR planning** to meet program objectives. **Tracked milestones and escalated impediments** to ensure on-time delivery
- Promoted to a senior level in October 2020

NerdWallet Inc

Technical Program Manager Intern

JUNE 2017 - AUGUST 2017

- Built a system for the **Program Management Office** to **automate tracking** team health metrics using JIRA data. The system used **JIRA** APIs, **Python**, Amazon **Redshift**, **SQL**, **Tableau** and **Redash**
- Improved process in a team of 6 analysts by transitioning to **JIRA** and implementing a **SCRUMBAN** process. Suggested and made changes to various **SCRUM** and **AGILE** teams to improve productivity

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CERTIFICATIONS

PMP (Project Management Professional) Project Management Institute

Certified Scrum Master Scrum Alliance

SKILLS

Program Management Scrum, Kanban, Agile, SDLC, Waterfall, Project and Program Planning, Risk Management, Estimation, Prioritization, Project Management Metrics, Quarterly and OKR Planning

Tools

JIRA, Trello, ASANA, Confluence, Service Now, DOMO, Tableau, Redash, G-Suite, MS Office

Programming:

C, C++, Python, SQL, MySQL, HTML, Markdown

EDUCATION

California State University, Chico MS (Computer Science) December 2017

University of Pune, India BS (Computer Science) *May* 2015